**Terms and Conditions**

Your agreement with Mensah Edusport is made up of signed declaration form, these terms and conditions and the terms of Mensah Edusport use. The documents together form a legal agreement between yourself and Mensah Edusport, therefore please make sure that you read through this document carefully. If you have any questions, please do not hesitate to contact Mensah Edusport.

**Purchasing Sessions and Bookings**

Sessions should be booked via email or text or in person with your chosen coach.

Sessions should be booked via email or text.

Sessions are made up of eight sessions per month. This works out to two sessions a week.

The day of the session may vary during the week

## Payments

All payments must be made in full 12 hours before the initial session.

Mensah EduSport is a cashless organisation. Payment should be made via direct debit/ bank transfer. Unfortunately, Mensah EduSport does not accept cash.

Monthly / weekly payment subject to change. Parents and Guardians have the option of choosing which day of the month, they’ll like to make payment. E.g., 12th of each calendar month.

## Direct Debit Payments

## Payment can only be made via direct debit on a weekly or monthly basis depending upon the option you choose.

## Payments must be made on the Mensah Edusport website

## Reference of payments should be titled with the participant’s full

## Should you wish to increase or decrease the number of sessions you do the request needs to be put in writing via email or text with 1 weeks’ notice to allow processing

## Session Cancellations

## Sessions can be cancelled at any time however, when cancelling a session, this needs to be done via email or text.

## If sessions need to be cancelled on behalf of Mensah EduSport, Mensah Edusport will call and follow up with an email and text message confirming the sessions has been cancelled. No charge will be made to your account.

Any rearranged cancelled sessions will be at a time mutually agreed between you and the coach

Should the weather conditions be too dangerous to train the coach will make you aware of the cancellation via a phone call and follow up with an email and text message confirming the session has been cancelled.

Should participants need to cancel a session 1 hours’ notice needs to be given to the coach via text, email or phone call. should participants fail to do so this will result in a loss of a session.

## Pick up/drop off

## At the request of parents, carers, or guardians the coach will be able to collect the participant however, at times the coach may request for participants to meet them at the location of training to save time and maximize training duration.

## Pausing sessions

## Sessions can be paused for any length of time the request will need to be written in the form of text or email. It is the responsibility of the participant/ parent to pause payment not Mensah Edusport.

## In the case of an epidemic or pandemic, sessions will be conducted remotely via online. Mensah EduSport will communicate the transition with ample time for parents, guardians, and participants to prepare.

## Parental responsibility

## The parent / participant must provide all relevant medical health conditions failure to do so may result in cancelation of sessions.

## If a participant is unwell, it is the responsibility of the parent to inform the coach of non-attendance until illness has passed.

## The parent recognises that it is the core mission and essence of Mensah Edusport to promote healthy activity, sports, fitness, good behaviour and wellbeing for children and adults. The use of marketing, communications, education, training, and social media play a key element of promoting children’s sports and adult health for the greater good of the community and the individual.

## Any parent, guardian, carer, or adult recognises that any intentional damage caused by the participant to any equipment will need to be replaced

## Weather

## As seasons change within the year participants are advised to bring and wear appropriate footwear.

## Covid-19

## If the participant is experiencing any covid-19 symptoms participants, parents and adults should follow government guidelines, informing the coach if participant has been in contact or is due for a session or needs to pause sessions.

## Media

## The use of photography and videography may occur in sessions. This is to capture the high-quality sessions which are delivered and to highlight progress being made with every participant. The media policy is in line with GDPR 2016/679.

Signature: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Print name:

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Child Name:

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_